

<b>TITLE: REFUSAL OF SERVICE</b>	<b>SECTION: LAND AMBULANCE</b>
<b>DATE: April 23, 2007</b>	<b>POLICY NO.: KDSB-LAS-VI-09</b>
<b>APPROVED BY: Resolution No. 2001-102</b>	<b>REVISED:</b>

**1. POLICY STATEMENT**

Ambulance staff who assess a person requiring medical aid will make every reasonable effort to get the person to accept treatment and transportation to a medical facility.

**2. PROCEDURE**

- 2.1 If a patient does not appear to be at risk, ambulance staff will document the patient's refusal on the Ambulance Call Report, request a signature (patient, next of kin or guardian, or if necessary, a police officer or fire fighter who witnessed the refusal) and notify dispatch.
- 2.2 Every effort will be made to leave the patient in the care of a responsible person.
- 2.3 If the patient's condition is likely to:
  - a) deteriorate or;
  - b) the patient's ability to make a rational decision is impaired; or
  - c) the patient is a minor with no consenting parent/guardian, ambulance staff will request police assistance by notifying dispatch.
- 2.4 Incidences of patient refusal of service will be documented on the Ambulance Call Report.