

KENORA DISTRICT SERVICES BOARD
POLICY and PROCEDURE

TITLE: NO AVAILABLE FACILITY	SECTION: LAND AMBULANCE
DATE: April 23, 2007	POLICY NO.: KDSB-LAS-VI-06
APPROVED BY: Resolution No. 2001-102	REVISED:

1. POLICY STATEMENT

Ambulance staff will continue to provide the necessary patient care until accepted at a hospital/health care facility.

2. PROCEDURE

- 2.1 If ambulance staff have reason to suspect the hospital/health care facility may not accept the patient and the patient has not yet been loaded for transport, ambulance staff will inform dispatch of the circumstances and await direction so the delay will not compromise the well being of the patient.
- 2.2 If the receiving facility refuses to accept the patient upon arrival, ambulance staff will notify dispatch of the circumstances and await direction. Do not unload the patient and ensure the patient is attended to during the wait.
- 2.3 The patient is the responsibility of the ambulance staff until disposition can be arranged by dispatch and every reasonable effort will be made to answer the patient's inquiries and ease any anxiety.